



- Bizot, E., Smith, N. & Hill, T. (1991) 'Use of Electronic Mail in a Research and Development Organization', 65-92, in: J. Morell & M. Fleischer (eds.), *Advances in the Implementation and Impact of Computer Systems*, 1, Greenwich, CT: JAI.
- Bogdan, C., Falb, J., Kaindl, H., Kavaldjian, S., Et Al.. (2008) 'Generating an Abstract User Interface from a Discourse Model Inspired by Human Communication', 41st Hawaii International Conference: System Sciences, January, 3-6, 2005, Hilton Waikoloa Village, Island of Hawaii.
- Carley, K. (1995) 'Communication Technologies and their Effect on Cultural Homogeneity, Consensus, and the Diffusion of New Ideas', *Sociological Perspectives*, 38 (4): 547-571.
- Carley, K. (1996) 'Communicating New Ideas: The Potential Impact of Information and Telecommunication Technology', *Technology in Society*, 18 (2): 219-230.
- Carley, K. (2000) 'Information Security: The Human Perspective', CASOS Working Paper.
- Carley, K., Wendt, K. (1991) 'Electronic Mail & Scientific Communication', *Knowledge: Creation, Diffusion, Utilization*, 12 (4): 406-440.
- Danowski, J. & Edison-Swift, P. (1985) 'Crisis Effects on Intraorganizational Computer-based Communication', *Communication Research*, 12: 251-270.
- De Man, A., Stienstra, M., Volberda, H. (2002) 'E-Partnering: Moving Bricks and Mortar Online', *European Management Journal*, 20 (4): 329-339.
- Dervin, B. & Voight, M. (Eds.) (1982) *Progress in Communication Sciences*. New York: Ablex.
- Dutton, W. H., Fulk, J. & Steinfield, C. (1982) 'Utilization of Video Conferencing', *Telecommunications Policy*, 6 ( September): 164-178.
- Emmelheinz, M. (1990) *Electronic Data Interchange - Total Management Guide*, NY: Van Nostrand Reinhold..
- Fombrun, C., Astley, W., Schiller, H., Elliott, P., Weaver, D. (1983) *New Technology and the Information Age*, *Mass Communication Review Yearbook*, 4: 521-607.
- Fulk, J. & DeSanctis, G. (1995) 'Electronic Communication and Changing Organizational Forms', *Organization Science*, 6: 337-349.
- Fulk, J., Flanagin, A., Kalman, M., Ryan, T. & Monge, P.R. (1996) 'Connective and Communal Public Goods in Interactive Communication Systems', *Communication Theory*, 6: 60-87.

- Fulk, J., Power, G. & Schmitz, J. (1986) 'Communication in Organizations via Electronic Mail: An Analysis of Behavioral and Relational Issues', Paper presented to Decision Sciences Institute, November 1986.
- Fulk, J., Schmitz, J. & Ryu, D. (1995) 'Cognitive Elements in the Social Construction of Communication Technology', *Management Communication Quarterly*, 8: 259-288.
- Gutttag, John V. (1999) 'Communication Chameleons', *Scientific American* August
- Hansell, Saul (2000) 'Media Megadeal', *New York Times* January, 11: A1.
- Huberman, B., Lukose, R. (1997) 'Social Dilemmas & Internet Congestion', CASOS Working Paper.
- Huckfeldt, R., Beck, P.A., Dalton, R.J. & Levine, J. (1995) 'Political Environments, Cohesive Social Groups, and the Communication of Public Opinion', *American Journal of Political Science*, 39: 1025:1054.
- Kiesler, S. (1986) 'Thinking Ahead: The Hidden Messages in Computer Networks', *Harvard Business Review*, 64 (1): 46-60.
- Klienschord, W. A. (1995) 'In Business Knowledge is Power', *Beyond Computing: Integrating Business and Information Technology*, 40: 34-38.
- Leblebici, H. & Salancik, G. R. (1981) 'Effects of Environmental Uncertainty on Information and Decision Processes in Banks', *Administrative Science Quarterly*, 26: 578-596.
- Monge, P R., Fulk, J. Kalman, M. Flanagan, A. J. Parnassa, C. & Rumsey S. (1998) 'Production of Collective Action in Alliance-based Interorganizational Communication and Information Systems', *Organization Science*, 9(3): 411-433.
- Pool, I. (1983) *Forecasting the Telephone: A Retrospective Technology Assessment of the Telephone*. Norwood, NJ: Ablex.
- Red Herring (1996) *The Red Herring Guide to the Digital Universe*. New York: Warner Books.
- Rice, R. E. & Danowski, J. (1993) 'Is It Really Just Like a Fancy Answering Machine? Comparing Semantic Networks of Different Types of Voice Mail Users', *Journal of Business Communication*, 30(4): 369-397.
- Rice, R.E. & Bair, J.H. (1984) 'New Organizational Media and Productivity', 185-216 , in: R. Rice (ed.), *The New Media: Communication, Research, and Technology*, Newbury Park, CA: Sage.
- Rice, R.E. & Case, D. (1983) 'Electronic Message Systems in the University: A Description of Use and Utility', *Journal of Communication*, 33: 131-152.

Ruchinskas, J., Svenning, L. & Steinfield, C. (1990) 'Video in Organizational Communication: The Case of ARCO-Vision', 269-281, in: B. Sypher (ed.), *Case Studies in Organizational Communication*, New York: Guilford.

Schmitz, J. & Fulk, J. (1991) 'Organizational Colleagues, Information Richness, and Electronic Mail: A Test of the Social Influence Model of Technology Use', *Communication Research*, 18: 487-523.

Shen, A., Cheung, C., Lee, M., Wang, W. (2008) 'The Power of "We": Using Instant Messaging for Student Group Project Discussion', 41st Hawaii International Conference: System Sciences, January, 3-6, 2005, Hilton Waikoloa Village, Island of Hawaii.

Steinfield, C.W & Fulk, J. (1988) *Computer-Mediated Communication Systems as Mass Communication Media*. Paper Presented to Telecommunications Policy Research Conference, October 1988, Airlie House, VA.

Steinfield, C.W. (1986) 'Computer-Mediated Communication in an Organizational Setting: Explaining Task and Socio-Emotional Uses', 777-804, in: M. McLaughlin (ed.), *Communication Yearbook*, 9, Newbury Park, CA: Sage.

Swatman, P., Swatman, P. (1992) 'EDI System Integration: A Definition And Literature Survey', *The Information Society*, 8: 169-205.

Von Hippel, E. (1994) "Sticky Information" And The Locus Of Problem Solving: Implications For Innovation', *Management Science*, April: 429.

Yates, J. (1989) *Control through Communication: The Rise of System in American Management*, Baltimore: Johns Hopkins University Press.

Zahn, G. L. (1991) 'Face-to-face Communication in an Office Setting: The Effects of Position, Proximity, and Exposure', *Communication Research*, 18: 737-754.

---

Assenza, F., Walsh, P. (1995) 'EDIMI - EDI For Maritime Imports - Final Project Report', Tradegate Australia Limited, Sydney, December 1995.

Cameron, J., Jeacle, P. (1995) 'EXTEDI - EDI For Maritime Exports - Final Project Report', Tradegate Australia Limited, Sydney, December 1995.

Clarke, R. (1992) 'Extra-Organisational Systems: A Challenge To The Software Engineering Paradigm'.

Clarke, R. (1994) 'EDI In Australian International Trade And Transportation'.

Clarke, R. (1994) 'The Path of EDI Application In Australian Government Agencies: 1989-94'.

Clarke, R., Campbell, P., Telfer, S. (1992) 'EDI: The Practices And Intentions Of Agencies Of The Commonwealth Government: 2nd Survey Report -1991/92'.

Floyd, C. (1986) 'A Comparative Evaluation Of System Development Methods'.

Fulk, J., Schmitz, J. & Ryu, D. (1988) Communication in R&D via Electronic Mail I: Survey Results for TRC. Technical Report #1, CIMS Project, Annenberg School of Communications.

Mckittrick, S. (1995) 'Airedi - EDI For Imports & Exports - Final Project Repor', Tradegate Australia Limited, Sydney, December 1995.

Ready, J. (1994) 'US/Canadian Customs Railroad EDI Interface Initiative - Details Of Design And Implementation'.

Steinfeld, C.W. (1983) Communicating via Electronic Mail: Patterns and Predictors of Use in Organizations. Unpublished Doctoral Dissertation, University of Southern California.